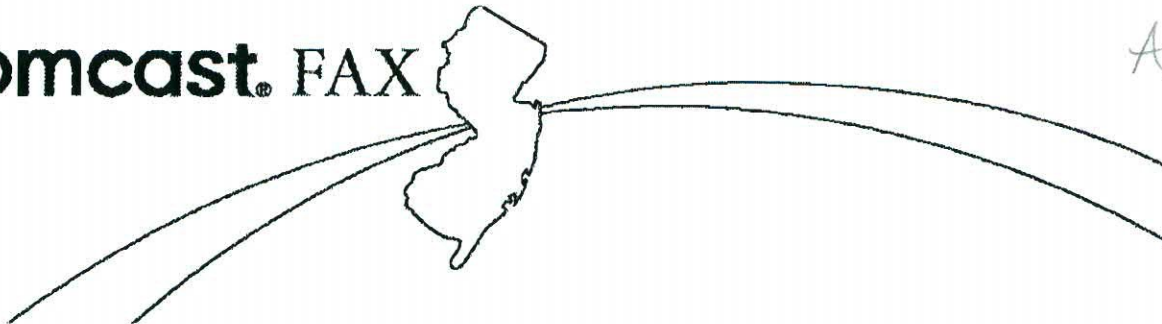


(C)

CC: Mayor
Adams

Comcast FAX



TO: Mayor and Members of the Governing Body
Municipalities served by:
Comcast of Northwest New Jersey, LLC

FROM: Molly B. Adams
Government Affairs Manager

DATE: September 24, 2009

RE: Channel changes

On or about September 25, 2009, Comcast will add **NFL RedZone HD** to channel 861 in the Sports Entertainment Package. Digital equipment and an HD capable television set are required to view the channel. On or about November 5, 2009, On Demand Central, News, Kids & Sports, channels 960-963, which appear in the block of channels reserved for On Demand Access, will no longer be available.

Comcast is notifying customers of the changes via an advertisement in the Express Times on September 26, 2009.

Effective November 1, 2009, the Payment By Phone Processing Fee via a Customer Account Executive will decrease from \$4.99 to \$4.95, excluding applicable taxes and fees. Comcast began notifying customers with a bill message to this effect, beginning with the September 1, 2009 billing cycle.

Should you have any questions on this or another Comcast matter, please do not hesitate to contact Charles L. Smith, Director of Government Affairs, at 908.258.8143 or me at 908.851.6854.